

WorkForce Advanced Scheduler

Maximize workforce performance with WorkForce Advanced Scheduler, an enterprise-grade scheduling solution that allows organizations to precisely manage labor utilization, cost, and productivity across the enterprise.

Reduce Labor Costs

Advanced Scheduler optimizes schedules across your organization, helping to decrease overtime costs and reduce overstaffing by tightly aligning headcount and the mix of skills with your business needs. The solution also makes it easy to identify which employees are qualified for open positions, and to filter that list by labor cost, 'fitness for duty' and myriad other factors—

improving your ability to manage dynamic conditions without compromising on workforce effectiveness or safety. The result is that your staff schedules perfectly balance required skills, employee preferences, and labor costs to boost employee satisfaction and productivity while protecting your bottom line.



Improve Staffing Agility

As your business demands evolve, Advanced Scheduler seamlessly adjusts your staffing levels and shift patterns to match those changes—all while fully accounting for critical factors such as union requirements and overtime costs. You can easily set up labor standards for positions and use those labor standards in connection with forecast data to let Advanced Scheduler precisely determine the needed headcount and skills mix. This approach helps you seamlessly adjust to fluctuations and provides greater scheduling transparency to employees, managers, and your executive team.

Advanced Scheduler also empowers employees to actively support the smooth operation of your business. If an upcoming shift will be difficult for an employee to cover, he or she can easily exchange shifts directly with a peer. The solution's configurable rules allow for manager review and approval, or merely a notification of the swap, based upon organizational preference.

Rapidly Fill Shifts

When unplanned absences and other events create schedule gaps, Advanced Scheduler helps you quickly fill those vacancies with the appropriate staff. Managers have multiple "callout" features that they can use on-the-fly to send eligible employees information about open shifts. Advanced Scheduler's unique One Touch Callout feature, for example, can immediately reach a large number of employees—all based on the eligibility rules for the shift – through text, phone, or email. A first-come, first-serve design incents employees to respond quickly, and subsequent respondents are notified that the shift has been filled. Simple, flexible, and fully-automated, Advanced Scheduler's callout capabilities help ensure that your organization never has a gap in coverage.

KEY SOLUTION FEATURES

- Easily balance skills, employee availability, labor costs, union requirements, and other unique factors
- Enforce regulations, such as minor employee work restrictions, without manual effort
- Track employee skills, certifications, and certification expiry dates
- Schedule thousands of employees and jobs at the touch of a button
- Tailor schedules to match your needs with flexible rules configuration
- Simplify complex policies (e.g. overtime equalization) in multiple-union environments
- Streamline job and shift assignments across the enterprise
- Quickly notify eligible employees of open shifts
- Allow employees to swap shifts with qualified peers

Multiple Schemes

Scheduling techniques are not “one size fits all.” Accordingly, WorkForce Advanced Scheduler allows you to create and manage schedules using three distinct methods—and each can be tailored to the needs of your unique operating environment.

Job-based Scheduling lets you create rotating or perpetual schedules and then assign the best-fit employees to each shift based on skill requirements, availability, budgets, and any other factors relevant to your business.

Demand-based Scheduling enables each group or department to create schedules that vary in headcount and required skills based on the forecasted demand for labor.

Event-based Scheduling allows you to associate individuals and groups to specific events, and to manage the profile and staffing requirements of each event on a separate basis.

Advanced Scheduler also provides managers with the tools and information they need to adapt schedules as needs change. Dynamic views immediately bring possible cost or skill concerns to a manager’s attention, and configurable alerts help busy managers stay ahead of scheduling needs with minimal effort—so they can focus greater attention on your core business.